

	Quality Manual Annex	QA-MC-A04/001
	<b>Quality and Environmental Policy</b>	Page 1 of 1
	Effective date:	08/05/2025

AMS Biopharma Laboratory S.L.U., hereinafter AMSbiopharma, is a CRO (*Contract Research Organization*) focused on customers and their needs.

The organization has two main missions in the fields of health, both human and veterinary:

- To offer quality analytical services to the pharmaceutical industry.
- To contribute to the success of developing new therapies by providing innovative, high-quality analytical services to assist in the research and development of new products, while creating significant opportunities for professional development in the scientific field.

The principles and values on which AMSbiopharma is based to carry out this Quality and Environmental Policy are, together with the UNE-EN ISO 9001, UNE-EN ISO 14001 standards, Good Manufacturing Practices (GMP) and the applicable legal requirements, the following:

- Internal and external **communication and transparency**, to listen to the needs of both our employees and our clients and offer a quality service with guarantees of impartiality and confidentiality.
- **Consulting and innovation**, to offer standard and specific analytical solutions for problems that arise during new developments in the chemical, pharmaceutical, and biopharmaceutical industries.
- **Speed and proximity**, to offer the best service to our clients by providing rapid and effective solutions.
- **Competence**, to guarantee the quality of our services with highly qualified personnel.
- **Staff training**, to ensure the provision of our services in accordance with the Pharmaceutical Quality Management System.
- **Service quality**, through the implementation of a Quality and Environmental Management System that includes risk management and continuous improvement to enhance performance.
- **Environmental protection and pollution prevention**, through monitoring environmental aspects related to the activities carried out, promoting staff awareness and engagement.

Management's commitment to the Quality and Environmental Policy requires the necessary resources to ensure that it is known, understood, and implemented at all levels of the organization.

D. Manuel Lolo Aira

CEO AMS Biopharma